

Stojan Tomeski

IT SUPPORT ENGINEER • SERVICE DESK • JUNIOR SYSTEMS ADMINISTRATOR

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Portfolio: stojantomeski.be • LinkedIn: [linkedin.com/in/stojan-t-38531368](https://www.linkedin.com/in/stojan-t-38531368)

Available immediately (full-time, permanent) • Belgian IBO on-the-job subsidy possible • driving licence B + own car

PROFILE

Certified Support Engineer with 1st/2nd-line internship experience and an extensive, self-built IT homelab. I resolve hardware, software and network issues, manage users in Active Directory and Microsoft 365, and work in a structured way through a ticketing system. Alongside the diploma I build and document real projects — a Windows Server domain, a hardened Linux network, a monitoring/ticketing stack and a VoIP lab. Multilingual, fast-learning and immediately available.

CORE SKILLS

Support & Systems: 1st/2nd line, Microsoft 365, Active Directory (AD DS), Group Policy (GPO), ticketing (osTicket), imaging & device deployment, printer & network installs, LAPS, hardware/software troubleshooting

Operating Systems: Windows 10/11, Windows Server 2019/2022, Linux (Ubuntu/Debian/Zorin), macOS

Networking: TCP/IP, DNS, DHCP, VLAN, firewall (pfSense/OPNsense), wired & wireless, VoIP (FreePBX/Asterisk)

Monitoring & Scripting: Zabbix, Grafana, Prometheus • PowerShell automation, Bash, Python (basic)

Security & Virtualization: Suricata IDS, security baseline hardening, KVM/VMware/VirtualBox, FreeIPA / Samba AD

IT WORK EXPERIENCE

Support Engineer Intern | ITspot Group – Mechelen

Apr 2026 – Jun 2026

- Resolved hardware and software issues for business clients and on-site home visits (1st/2nd line).
- User management in Active Directory and Microsoft 365; imaging, updates and device deployment.
- Logged and followed up tickets; installed and troubleshot printers, networks and peripherals.

PROJECTS (PORTFOLIO: STOJANTOMESKI.BE)

- Enterprise Network Capstone** — Windows Server AD forest with a second DC (replication + DHCP failover), OPNsense IDS/IPS, RADIUS/802.1X, VLAN design, 3-2-1 backups.
- Hardened Linux homelab** — segmented VLAN network on KVM: nginx, DNS, Samba AD DC, PostgreSQL, fail2ban + Suricata IDS/IPS, FreeIPA and Prometheus/Grafana.
- Monitoring & Ticketing lab** — Zabbix + Grafana + Prometheus for infrastructure monitoring and alerting; osTicket with direct SQL queries against its database.
- VoIP lab** — FreePBX/Asterisk: SIP extensions, dial plans and voicemail; working internal calls.
- PowerShell server deployment** — script that builds and fully configures a Windows Server VM unattended (AD DS, DNS, DHCP, domain promotion).

EDUCATION

Support Engineer — vocational diploma | Syntra AB — Campus Mechelen

2025 – 2026

- Modules:** Microsoft 365, server applications, IT security, cloud & datacenter, firewalls & routers, hardware essentials, OS fundamentals (Windows and Linux/macOS), networking fundamentals, troubleshooting, remote support, ticketing systems and proactive monitoring — including an 8-week internship.
- Selected results (first sitting):** Linux & macOS exam 100/100 • remote support 98/100 • Microsoft 365 97% • final project & presentation ~95% • strong internship assessment. Transcript & competency report on request.

LANGUAGES • OTHER • SOFT SKILLS

Languages: Dutch (fluent, C2) • English (fluent) • Macedonian (native) • Serbian/Croatian/Bosnian (excellent) • Hungarian (conversational) • French (basic).

Earlier experience (non-IT): truck driver (Trendy Foods, 2018–2025) • chef/sous-chef (2001–2017) — punctuality, customer contact and working under pressure.

Soft skills: attention to detail • problem-solving • customer-focused • fast learner • calm under pressure • independent & team player • strong communicator.